



IMPORTANT CHANGE TO YOUR COVERAGE

Valued Partner,

We're writing to share some timely information. Throughout the pandemic, we've remained committed to supporting our members, employer customers, clinical partners, and the community at large. Our priority has been, and will continue to be, ensuring members have access to high-quality, affordable, and equitable health care.

In line with guidance issued as part of the federal government's declaration of a public health emergency, we expanded coverage for COVID-19 tests, vaccines, and treatment. When the public health emergency formally expires on May 11, 2023, we'll return to our original policy for over-the-counter (OTC) COVID-19 tests, and they won't be covered under medical or pharmacy coverage.* These tests are widely available and can be bought by members using their FSA or HSA cards. We'll announce the change in an email to our members to ensure they're aware.

Other COVID-19 related coverage will continue: COVID-19 tests **ordered** by a clinician will continue to be covered at no cost to members. Most COVID-19 treatments and services, including Paxlovid, will also continue to be covered with no member cost share. COVID-19 vaccines will continue to be covered at no cost to members when administered by in-network clinicians and pharmacies.

If you have any questions, contact your account executive.

*If you opted out of covering OTC COVID-19 tests through the Blue Cross Blue Shield of Massachusetts solution, this may not apply.



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ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID card (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).